Post Specification

Post Specification - Key Information

- **Post Title: Park Ranger**
- **Date: October 2025**
- **Post Group Number: 8821**
- **Job Family: Operations**
- **Job Family Role Profile: OP5**
- **Final Grade: 6**

To be read in conjunction with the job family role profile.

Service Area Description

The Outdoor & Leisure team are proud to manage a wide range of Parks & Open Space across Westmorland and Furness which are well utilised by our diverse communities for both enjoyment and recreational use. The aim of the service is to provide greenspace, which is safe, well maintained and accessible for all of our users. This role will play a key part in helping ensure that we are providing open spaces which maximise the benefits for health and wellbeing; through enabling active lifestyles whilst also ensuring that environmental sustainability and ecological priorities are met through protection, education and promotion.

Purpose of this Post

Each post holder will be primarily based in one geographical area (Eden, Furness and South Lakeland) with responsibilities for the parks and open spaces within that area. They will also be expected to support the ranger team across the authority area and to the wider Outdoor & Leisure team across Westmorland and Furness.

The post will assist in educating park visitors, enforcing local bylaws, championing community engagement within parks and work alongside volunteers and Friends of Groups to improve the spaces we manage. The post holder will have excellent people skills and will be able to adapt to the needs of different users.

The post will be responsible for promoting, protecting and improving the Council's greenspaces, as well as green heritage, and will inspire the public to experience, enjoy and respect parks ensuring that all who use the greenspace are doing so in a safe and legal manner.

Key Job Specific Accountabilities

- Assist with day-to-day supervision, monitoring and upkeep of parks and open spaces
- To complete regular site inspections including legionella, building security, path inspections, grounds maintenance inspections as well as other health and safety and compliance checks
- To maintain a visible presence within the parks to promote a safe and secure environment; including educating park visitors and enforcing the relevant bylaws, regulations and Public Space Protection Orders
- Dealing with enquiries, concerns and complaints in a prompt professional manner; escalating complex problems to senior management whilst ensuring timely resolutions for day-to-day challenges
- Undertake programmes of patrolling, recording and reporting patterns and concerns
- Provide support for events on council land before, during and after the events take place
- Carrying out minor repairs and maintenance such as; litter picking; painting; bench refurbishment; sign cleaning; fencing repairs; and graffiti removal

- Identify opportunities for and implement development projects to enhance biodiversity; promote the safe use of the sites; maintain their relevance as important community assets and improve the community offering
- Ensure compliance with Health & Safety regulations, reporting any park maintenance to the relevant Council departments
- To liaise with internal and external stakeholders to implement required works and projects within the parks
- To provide accurate and professional information to colleagues and stakeholders about natural habitats, footpath and cycle paths, play equipment and assets such as bandstands, benches and buildings
- Build and maintain strong professional relationships with community partners, charities and stakeholders, constantly ensuring a high standard of service delivery
- Working as part of the wider Outdoor and Leisure Team to develop and implement site management plans and work programmes
- Contribute to initiatives which fulfil the Outdoor & Leisure's Service Delivery Plan including Green Flag and Cumbria in Bloom.
- To demonstrate excellent time management schedules, managing own diary and calendar of activities

Please note: Annual targets will be discussed during the appraisal process.

Key Facts and Figures of the Post

- **Budget Responsibilities**: No budget responsibilities
- **Staff Management Responsibilities:** No staff management responsibilities
- **Other:** None

Essential Criteria

- **Qualifications:**
  - Relevant professional qualification in an environmentally based subject or equivalent experience or knowledge in a relevant work area
  - Full clean driving licence and access to own vehicle for business use
- **Knowledge:**
  - Willingness to undertake training to support delivery of the service
  - Knowledge of some or all aspects of the service area, including importance of ecological / environmental awareness around greenspace
  - Good knowledge of Health & Safety
  - IT skills with Microsoft Suite
- **Experience:**
  - Able to work independently as well as within a team
  - Proven experience in public speaking, community engagement and enforcement
  - Experience of general grounds maintenance and horticulture
  - Experience of working within an urban or green space environmental setting
  - Considerable customer service experience dealing with a variety of stakeholders including the public
  - Enforcement experience
  - Proven experience of prioritising own work.
- **Expertise:**
  - Strong communication skills with a wide range of audiences.
  - Clear commitment to excellent customer service
  - Skills in the use of a range of hand machines and tools
  - Strong organisational skills including time and resource management
  - Able to build and sustain strong working relationships with internal and external stakeholders
  - Well-developed problem-solving skills
  - Attention to detail and a positive, proactive approach

Disclosure and Barring Service (DBS) Checks

- This post does not require a DBS check.

Job Working Circumstances

- **Emotional Demands:** None
- **Physical Demands:** Carrying out physical activities, using hand tools and lifting and carrying equipment
- **Working Conditions:** Ability to work outdoors in all weathers, lone working

Other Factors:

- Ability to travel across Cumbria
  - Role will include evening, weekend and bank holiday working to meet the needs of the service as part of a wider team rota..